

# Quality and Environmental Policy

Decomo SA has implemented an integral Quality and Environmental Management System according to the ISO9001 and ISO 14001 standards. This system is the basis of our Quality and Environmental Policy and is based on the following principles:





#### SAFETY and HEALTH

Preventive action by organizing guided toolboxes and visual sensitization in all departments. We wish to offer our workers a safe and challenging working environment.

## **QUALITY**

Our customers are the undisputed priority for us and the quality of our products and services are the basic pillars of our business philosophy. We organize this by addressing all process and product problems in a preventive and solution-oriented manner with combined forces.

#### RESPONSIBILITY

One of our priorities is to ensure customer confidence. This requires a continuous process of improvement and conformity to all voluntarily and compulsorily imposed objectives.

## KNOWLEDGE SHARING

Continuous knowledge sharing in a structured manner between all departments, should allow us to provide continuity to our business where a lot of technical knowledge is required. Keeping all relevant internal and external parties informed is our key to successful business.

## RESEARCH

We strive for continuous improvement and this makes us competitive and technically advanced with environmentally friendly solutions.

## **TEAM WORK**

The success of the organization lies in the quality of its employees. At Decomo S.A., we believe in continuing to develop and train our staff. This combined with technologically advanced production facilities and an ambitious working environment.

#### COMMUNITY and ENVIRONMENT

We strive to preserve the environment and nature. This is our motivation to always work towards reducing our footprint on nature through our activities, from the creation of a prototype to the final product.

Mouscron, 10 May 2023

Dominique Zyde

Managing director, CEO

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